## 'Annexure A'

## **Escalation Matrix:**

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Mr. Sameer	Nucleus House, Saki	022- 2858	Customerservice@acm.co.in;
	Nalawade	Vihar Road, Andheri	3833	sameer.nalawade@acm.co.in
		East, Mumbai - 400072		
Head of Customer	Mr. Pankaj Parmar	Nucleus House, Saki	022-2858 3833	Pankaj.parmar@acm.co.in
Care		Vihar Road, Andheri		
		East, Mumbai - 400072		
Compliance Officer	Mr. Jaideep Vaidya	Nucleus House, Saki	022-28583021	jaideep.vaidya@acm.co.in
		Vihar Road, Andheri		
		East, Mumbai - 400072		
Chief Executive	Mrs. Deena Mehta	Nucleus House, Saki	022-2858 3002	damehta@acm.co.in
Officer (CEO)		Vihar Road, Andheri		
		East, Mumbai - 400072		

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <a href="https://scores.gov.in/scores/Welcome.html">https://scores.gov.in/scores/Welcome.html</a> or Exchange at <a href="https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx">https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx</a>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal